

PRIVACY POLICY – EXTRA SCORES

Last updated: July 2, 2026

1. INTRODUCTION

This Privacy Policy ("Policy") describes how **Extra Scores** collects, uses, stores, shares, protects, and processes the personal data of its users while using the mobile application, the website, and any features, services, and resources made available by the platform.

Extra Scores is committed to protecting the privacy of its users and complies with Law No. 13,709/2018 (the General Personal Data Protection Law – LGPD), as well as other applicable data protection regulations.

By creating an account, accessing, or using any Extra Scores feature, the user declares that they have read and understood this Policy.

If you do not agree with any provision set forth herein, we recommend that you do not use our services.

2. IDENTIFICATION OF THE DATA CONTROLLER

Personal data processing is carried out by:

RobôTip Tecnologia Ltda.

Tax ID (CNPJ): **43.180.958/0001-14**

Country: Brazil

Website: <https://extrascores.app>

Contact: support@extrascores.app

Whenever this Policy refers to "Extra Scores," "Platform," "Application," "We," or "Company," it is referring to the controller identified above.

3. DEFINITIONS

For the purposes of this Policy, the following definitions apply:

Personal Data

Information related to an identified or identifiable natural person.

Data Subject

The individual to whom the personal data refers.

Processing

Any operation carried out with personal data, including collection, production, receipt, classification, use, access, storage, processing, sharing, deletion, and other operations provided for under the LGPD.

Controller

The legal entity responsible for decisions regarding the processing of personal data.

Processor

The individual or legal entity that processes data on behalf of the Controller.

Anonymization

The process by which data ceases to allow direct or indirect identification of its subject.

Cookies

Small files stored on the browser or device used to improve the user's experience.

Third-Party Services

Tools provided by partner companies used for authentication, payments, statistics, infrastructure, advertising, storage, or platform operation.

4. SCOPE

This Policy applies to:

- the Extra Scores application;
- the official website;
- institutional pages;
- features made available within the platform;
- integrated artificial intelligence;
- communications sent by email;
- push notifications;
- other services offered by Extra Scores.

This Policy does not apply to third-party websites, applications, or services, even if accessed through links made available by Extra Scores.

5. DATA WE COLLECT

The data collected varies depending on how the platform is used.

5.1 Data provided by the user

During registration, use of the platform, or contracting of services, the following may be collected:

- name;
- email address;
- encrypted password (when applicable);
- profile photo (when provided);

- account identifier;
- preferred language;
- sports preferences;
- favorite clubs;
- favorite leagues;
- favorite matches;
- other information voluntarily provided by the user.

5.2 Login using Google

If the user chooses to authenticate using their Google Account, we may receive, according to the permissions granted by the user:

- name;
- email address;
- profile photo;
- Google account identifier;
- language;
- other information authorized during the authentication process.

Extra Scores will only request the permissions necessary to provide its services.

5.3 Registration using email

When the user chooses traditional registration, the following may be stored:

- email address;
- password protected by encryption and security mechanisms consistent with market best practices.

Extra Scores does not store passwords in readable format.

5.4 Usage data

While using the platform, data related to the use of the services may be automatically recorded, including:

- pages accessed;
- features used;
- time spent using the platform;
- interactions with features;
- events performed within the application;
- browsing history within the platform;
- usage preferences;
- selected language;
- application settings.

This data helps continuously improve the user experience.

5.5 Device data

Technical information about the device used to access Extra Scores may also be collected, including:

- device model;
- manufacturer;
- operating system;

- system version;
- device identifiers;
- screen resolution;
- configured language;
- time zone;
- connection type;
- installed application version.

This information is used to ensure the platform's compatibility, security, and performance.

5.6 IP address and technical logs

When using Extra Scores, certain records may be automatically collected, including:

- IP address;
- date and time of access;
- connection information;
- authentication records;
- usage logs;
- technical records necessary for the platform's operation.

These records may be used to:

- prevent fraud;
- identify improper access;
- investigate security incidents;
- comply with legal obligations;
- maintain the stability of the platform.

6. SUBSCRIPTION-RELATED DATA

Extra Scores offers free features as well as resources available through paid subscription.

When the user purchases a paid plan, data related to the subscription may be processed, such as:

- contracted plan;
- subscription status;
- contracting date;
- renewal date;
- payment history;
- currency used;
- payment platform;
- transaction identifiers;
- billing status.

Payments may be processed by specialized companies, including, but not limited to:

- Apple;
- Efi;

- Asaas;
- other payment providers that may be adopted in the future.

Extra Scores does not store full credit card numbers, security codes (CVV), or other sensitive financial information processed directly by the respective payment providers.

Each provider has its own Privacy Policy and Terms of Use and is responsible for processing the data necessary to execute financial transactions.

7. PURPOSES OF DATA PROCESSING

Personal data may be used for the following purposes:

- creation and management of the user's account;
- authentication and access control;
- provision of the contracted services;
- proper functioning of the platform;
- personalization of the user experience;
- storage of sports preferences;
- management of favorites;
- provision of statistics;
- generation of sports analyses;
- provision of artificial-intelligence-based features;
- issuance of notifications;
- sending of service-related communications;
- fraud prevention;
- continuous improvement of the platform;
- internal statistical analysis;
- user support;
- compliance with legal and regulatory obligations;
- the regular exercise of rights in administrative, arbitration, or judicial proceedings;
- protection of the security of the platform and its users.

Data may also be used for the development of new features, improvement of existing services, and enhancement of the user experience, always in accordance with the provisions of this Policy and applicable law.

8. LEGAL BASES FOR PROCESSING

The processing of personal data carried out by Extra Scores may be based, as applicable, on the following legal bases set forth under the LGPD:

- performance of a contract or preliminary procedures related to the contract;
- compliance with a legal or regulatory obligation;
- the regular exercise of rights;
- the Controller's legitimate interest;

- credit protection, when applicable;
- the data subject's consent, when required by law.

Whenever processing depends on the user's consent, the user may withdraw it at any time, noting that such withdrawal may affect certain features that depend exclusively on that authorization.